

● **Operation of the Internet Hotline Center in 2022**

Since April 2021, Siemple has been commissioned by the National Police Agency to operate the "Internet Hotline Center," which receives reports of illegal information, suicide-inducing information on the Internet, reports the illegal information to the police and requests providers and electronic forum administrators (hereinafter "providers") to delete the information.

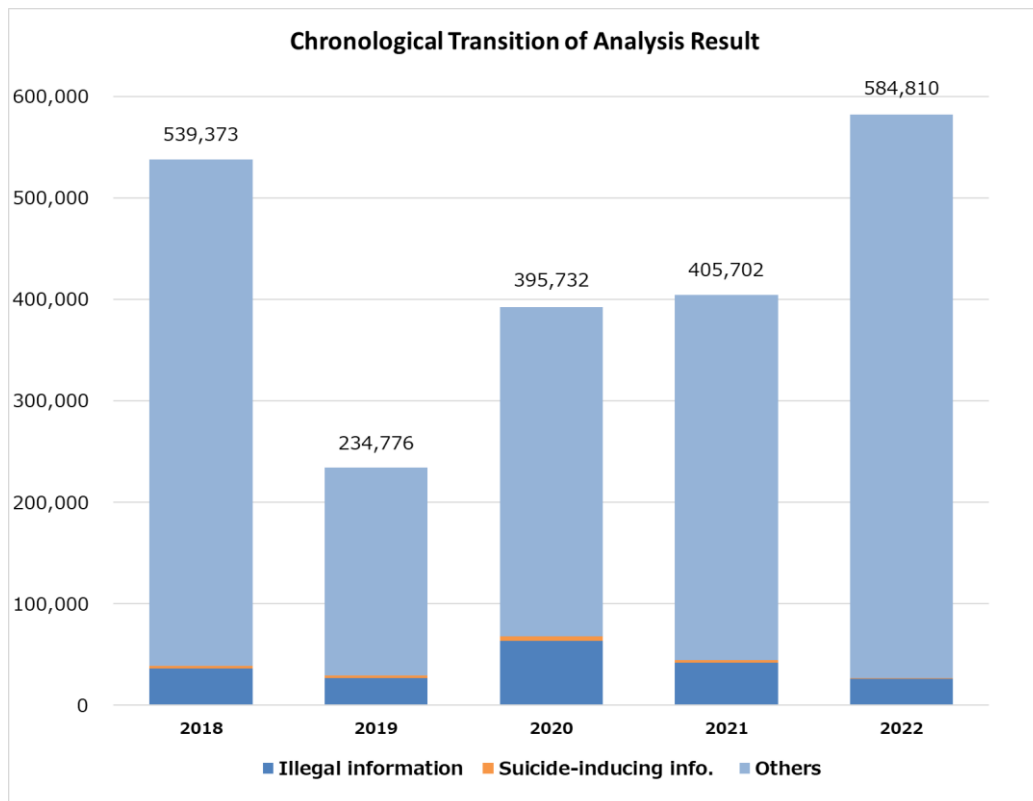
In addition, the Internet Hotline Center requests providers to handle suicide-inducing information in accordance with contracts with users and terms of service.

● **Total Number of Reports Received** . . . . **584,733**

We have received 584,733 reports from January to December in 2022.

● **Analysis Result**

Analysis of the 584,733 reports resulted in 584,810 cases recognized based on the hotline operational guideline. Of those, 25,895 cases, comprising 4.4%, were judged as illegal information, and 2,690 cases, comprising 0.5%, were judged as suicide-inducing information.



## 1. Breakdown of Analysis Results and Year-to-Year Differences

	2022		year-to-year
	The number of cases	Ratio※	The number of cases
Illegal information	25,895	4.4%	-16,049
Suicide-inducing information	2,690	0.5%	+79
Others	556,225	95.1%	+195,078
<b>合計</b>	<b>584,810</b>	<b>100.0%</b>	<b>+179,108</b>

※ The percentage of total cases is rounded to the first decimal place, so the total of each column may not equal 100%.

### 1-1. Reports judged as illegal information • • • 25,895 cases

	Total	(Domestic)	(Overseas)
Publicly displaying of obscene images	13,085	3,185	9,900
Publicly displaying of child sexual abuse images	1,129	320	809
Induce someone for the purpose of prostitution	80	3	77
Inducement in violation of online dating sites regulation law	0	0	0
Publicly inciting or soliciting others to abuse controlled substances	135	2	133
Advertisements on controlled substances	8,662	27	8,635
Advertisements of designated substances	9	0	9
Advertisements of products suspected to be designated substances	0	0	0
Advertisements of drugs before approval, regarding New Psychoactive Substances (NPS)	0	0	0
Inducement to buying and selling of bank passbooks	1,105	1	1,104
Inducement of anonymous rental or transfer of mobile phone without notice	9	0	9

Act of illegally requesting input of identification codes, namely phishing fraud	1,681	39	1,642
Act of promoting illegal access	0	0	0
<b>Total</b>	<b>25,895</b>	<b>3,577</b>	<b>22,318</b>

**1-2. Reports judged as suicide-inducing information\*\*\*2,690 cases**

	<b>Total</b>	<b>(Domestic)</b>	<b>(Overseas)</b>
Suicide-inducing information	2,690 (2,564)	227 (133)	2,463 (2,431)

※ ( ) shows the results of the analysis of reports from the Cyber Patrol Center (commissioned by the National Police Agency)

※ (Overseas) refers to cases where the site administrator of the reported information is unknown or resides in a foreign country and is stored on an overseas server.

※ The total number of received reports and the total number of analysis results are not in agreement since two or more illegal information(materials) may be contained in the report.

## ● Processing Results

### 1. Processing results of reports judged as illegal information

Of the 25,895 reports that were determined to be illegal information, 3,577 were domestic cases. 3,490 cases were reported to the police, excluding 87 cases that were deleted before the report, and 2,433 cases were requested to be deleted by providers, excluding those that were deleted before the deletion request. As a result of the deletion requests, 2,026 cases (83.3%)\* were removed.

	Deletion before reporting to police	Reporting to police	Deletion request	Deletion
Publicly displaying of obscene images	74	3,111	2,139	1,782
Publicly displaying of child sexual abuse images	8	312	244	225
Induce someone for the purpose of prostitution	0	3	3	3
Inducement in violation of online dating sites regulation law	0	0	0	0
Publicly inciting or soliciting others to abuse controlled substances	0	2	2	1
Advertisements on controlled substances	0	27	15	14
Advertisements of designated substances	0	0	0	0
Advertisements of products suspected to be designated substances	0	0	0	0
Advertisements of drugs before approval, regarding New Psychoactive Substances (NPS)	0	0	0	0
Inducement to buying and selling of bank passbooks, etc.	0	1	1	0
Inducement of anonymous rental or transfer of mobile phone without notice	0	0	0	0

Act of illegally requesting input of identification codes, namely phishing fraud	5	34	29	1
Act of promoting illegal access	0	0	0	0
<b>Total</b>	<b>87</b>	<b>3,490</b>	<b>2,433</b>	<b>2,026</b>

※ This is the number of cases confirmed 5 business days after the deletion request. As end of May 2023, 2,219 (91.2%) were deleted as a result of continued requests for deletion.

## 2. Processing results of reports judged as suicide-inducing information

Of the 2,690 reports determined to be suicide-inducing information, 2,687 (excluding those deleted before the request) were requested to be handled by the providers. As a result of the requests, 1,634 (60.8%) were deleted.

Analysis	Suicide-inducing info.	Requests	Deletion
The number of cases	2,690 (2,564)	2,687 (2,563)	1,634 (1,594)

※ ( ) shows the number of reports from the Cyber Patrol Center (commissioned by the National Police Agency)

※ This is the number of cases confirmed 5 business days after the deletion request. As end of May 2023, 2,038 (75.8%) were deleted as a result of continued requests for deletion.

## ● International Partnership with the INHOPE Network

As a member of INHOPE (International Association of Internet Hotlines), a liaison organization among hotlines in other countries, the Internet Hotline Center has been promoting the response to illegal information in cooperation with hotlines in other countries. During 2022, the Center made 754 reports to overseas hotlines and received 318 reports from overseas hotlines.

### 1. Number of reports sent to Overseas Hotlines (by country)

Country Name	Total
United States of America	257
Netherlands	230
Russia	84
Thailand	36
Malaysia	35
German	23

Slovakia	18
Belize	16
Hong Kong	12
England	12
Korea	8
France	7
Singapore	2
Taiwan	2
Sweden	2
Canada	1
Australia	1
Poland	1
Portugal	1
Latvia	1
Lithuania	1
Kazakhstan	1
Ukraine	1
Switzerland	1
Norway	1
<b>Total</b>	<b>754</b>

## 2. Total number of reports received from Overseas Hotlines

<b>Country Name</b>	<b>Total</b>
England	112
German	74
Australia	27
Netherland	27
Hungary	26
Poland	18
Thailand	12
Sweden	5
Austria	3
Ireland	3
Denmark	2
Taiwan	2

Finland	2
Latvia	2
Mexico	2
Belgium	1
<b>Total</b>	<b>318</b>

**2-1. Results of analysis of reports from overseas hotlines**

<b>Analysis</b>	<b>Illegal info.</b>	<b>Others</b>	<b>Total</b>
The number of cases	64	254	<b>318</b>

**2-2. Classification of reports from overseas hotlines that have been determined to be illegal information**

<b>Classification</b>	<b>Publicly displaying of obscene images</b>	<b>Publicly displaying of child sexual abuse images</b>	<b>Total</b>
The number of cases	3	61	<b>64</b>

**2-3. Result of processing reports from overseas hotlines that were determined to be illegal information**

Of the 64 reports which were determined to be illegal information, we reported 43 domestic cases (excluding overseas cases) to the police, and 21 cases (excluding the 22 cases that were removed before the removal request) were requested to be deleted by providers, and those 21 cases (100%) were removed.

<b>Processing</b>	<b>Deletion before reporting to police</b>	<b>Reporting to police</b>	<b>Deletion request</b>	<b>deletion</b>
The number of cases	2	43	21	21